

UTILITIES AND

SERVICES INFORMATION

GENERAL

Health Unit (well water samples and more)

SouthWestern Public Health 1-800-922-0096 swpublichealth.ca

Water Heater Rental

Reliance Home Comfort 1-866-735-4262 reliancehomecomfort.com

Internet/TV/Cable/Phone

Bell Canada 1-866-735-4262 bell.ca

Rogers

1-888-ROGERS1
1-888-764-3771 rogers.com

Start

519-434-5888 start.ca

Aylmer & East Elgin County

Eastlink 1-888-345-1111 eastlink.ca

Execulink 1-866-706-2050 start.ca

Canada Post

Community Mailbox (to arrange new lock/keys)

1-800-267-1177

Mail Forwarding - In Province

4 months - \$55.50 plus HST 12 months - \$ 85.00 plus HST

Mail Forwarding - Out Of Province

4 months - \$69.05 plus HST 12 months - \$106.55 plus HST

Service Ontario Change of Address

DRIVERS LICENSE, VEHICLE PERMIT (OWNERSHIP)

- address must be changed within 6 days of move

PHOTO HEALTH CARD

- if your photo health card does not have an address on it you may change your address online at ontario.ca
- if you photo health card has an address on it, you must go into a Service Ontario centre and change in person

Toll Free: 1-800-267-8097 / Website: www.ontario.ca/page/serviceontario

Service Canada Change Of Address

UNEMPLOYMENT BENEFITS DISABILITY BENEFITS CANADA REVENUE
CANADA PENSION OLD AGE SECURITY SURVIVORS PENSION

Service Canada Office London is located downtown in the Dominion Building
457 Richmond Street (between Queens and Fullarton)

Service Canada Office St. Thomas is located in the strip plaza at 1010 Talbot
Street (between Arthur and Woodworth)

Toll Free: 1-800-622-6232 / Website: www.canada.ca/en/contact.html



Ainslee Tracey
BROKER

519.636.5717

ainslee@ISellStThomas.com

[ISellStThomas](https://www.facebook.com/ISellStThomas)

[@ISellStThomas](https://www.instagram.com/ISellStThomas)

www.ISellStThomas.com

UTILITIES AND SERVICES INFORMATION

St. Thomas Utilities

Enbridge Natural Gas (formerly Union Gas)

1-888-774-3111

enbridgegas.com

New residential customers have 3 choices:

- Deposit of 2 highest months of the year for that property (minimum \$250) held for 2 years then returned with interest
- Agree to equal billing on automatic payment plan for a period of 2 years
- If relocating from another city or province - provide a utility referral letter from another supplier

Entegrus Power Lines (formerly St. Thomas Energy)

1-866-804-7325

stthomas.entegrus.com

The maximum amount of the security deposit required is calculated using:

- 2.5 times the estimated bill based on the customer's average monthly load with S.T.E.I. in the most recent 12 consecutive months within the last 2 years
- Where relevant usage information is not available for the customer for 12 consecutive months within the past 2 years, the customer's average monthly load shall be based on a reasonable estimate made by S.T.E.I.
- Where a customer has a payment history which discloses more than one disconnection notice in a relevant 12 month period, S.T.E.I. may use the customer's highest actual or estimated monthly load for the most recent 12 consecutive months within the past 2 years for the purposes of calculating the maximum amount of the security deposit.

City of St. Thomas Taxes

519-631-1680 x4105

stthomas.ca

Garbage & Recycling

519-631-1680 x4258

stthomas.ca



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ROYAL LEPAGE
TRILAND REALTY
REAL ESTATE BROKERAGE

808 Talbot Street
St. Thomas, Ontario N6A 2V6

UTILITIES AND SERVICES INFORMATION

Elgin County Utilities

Enbridge Natural Gas (formerly Union Gas)

1-888-774-3111

enbridgegas.com

New residential customers have 3 choices:

- Deposit of 2 highest months of the year for that property (minimum \$250) held for 2 years then returned with interest.
- Agree to equal billing on automatic payment plan for a period of 2 years.
- If relocating from another city or province - provide a utility referral letter from another supplier.

Epcor Natural Gas (Aylmer & East Elgin)

519-773-5231

epcor.com

Moving Into A Home That Already Has Natural Gas

Start billing by contacting one of the Customer Service Consultants at 519-773-5231 or fill out the Gas Service Application form online and submit to gas@epcor.com

New Customers

A \$300.00 security deposit will be applied to your first bill as a new customer. As long as there is less than one disconnect notice in a 12 month period, the amount is refunded back as a credit on your account

Waiving The Security Deposit

- Provide a Reference Letter from another natural gas or Hydro utility stating that you are a good payee within the last 12 consecutive months
- Enroll in the Automatic Withdrawal Plan, where the bills are paid directly from your bank account to EPCOR; you will receive your bill in the mail with the date of withdrawal. If there is more than one cheque returned from a financial institution, then the account is removed from the Automatic Withdrawal program and a security deposit may be required. *Please ensure a void cheque or print out from your bank is included if you choose this option.*

Hydro One

1-888-664-9373

hydroone.com

New customers call or fill out the form in the Move In/Move Out section of the residential services on their website.

ERTH Power (formerly Erie Thames Powerlines)

1-877-850-3128

erthpower.com

New customers call or fill out the form in the Move In/Move Out section of the residential services on their website at erthpower.com/newcustomers

Taxes / Garbage & Recycling / Water & Waste

Aylmer

519-773-3164

aylmer.ca

Bayham

519-866-5521

bayham.on.ca

Central Elgin

519-631-4860

centralelgin.org

Dutton-Dunwich

519-762-2204

duttondunwich.on.ca

Malahide

519-773-5344

malahide.ca

Southwold


519-769-2010

southwold.ca

West Elgin

519-785-0560

westelgin.net



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